

## **SOME COMMON QUESTIONS ABOUT THE FRA SURVEY:**

The survey from “Ask MHD” which came out last week from the Missouri Department of Social Services is the survey to establish the base line of data for the FRA program which will bring in an estimated \$15,000,000 a year in additional money to enhance the Medicaid payments for ground ambulance services.

Completing the survey is a requirement for us to meet the law and get the additional federal funding.

If you need to mail the survey back (or fax it) here is that information.

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### **Common Questions and Comments:**

1. Some folks have asked about the questions on the number of ambulance runs..... **The question is about runs (calls) not just transports.**
2. Some folks have been unable to get the receipts based on HCPC codes from their particular billing software. **We are happy to talk with the billing software company to explain the new law to them and solicit their assistance in getting the needed data.**
3. Is the deadline firm? Yes, DSS wants the data back in the 10 days they requested. **We understand that some services will be dealing with paper records (and the one whose hard-drive crashed sending 2008 data to a cyber black hole) and we have been letting DSS know when we are aware of services trying to provide the data but needing some extra time.**
4. When will the contract between the Missouri EMS Agent Corp and each ambulance service be sent out? **When DSS & the Mo EMS Agent Corp have surveys from all 215 ambulance services than the fund distribution methodology will be established. Depending on how much time it takes to settle that aspect the contracts could be sent out in January or February.**
5. One of the essential issues is that the “revenue” you report is from private pay, private insurance, Medicaid & Medicare. **The survey is collecting data on all receipts.**
- 6. If you have questions please contact us, there are three of us (Rich Lehmann, Mark Alexander & Jason White) from the Mo EMS Agent Corp visiting services or Boards or city managers etc. We are happy to come visit.**